

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of March'2024**  
**C.G.No.87/2023-24/Tirupati Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Smt. K. Bhanumathi, D.No.14-125/1,  
Shop Street, Puttur, Chittoor Dist.

Complainant

***AND***

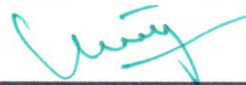
1. Dy. Executive Engineer/O/Puttur
2. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:


**ORDER**

- 01.** The complainant during the Vidyut Adalat conducted on 19.12.2023 at Puttur filed the complaint stating that she is the counsellor of 15<sup>th</sup> ward of Puttur Municipality, that in their ward there are 6 iron electrical poles and during the rainy season when the people come into contact with the said poles they are giving electric shock and posing



threat of lives and the said iron poles requires replacement with cement poles.

02. The said complaint was registered as C.G.No.87/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the iron poles with cement poles and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced photos showing the replacement of iron poles to substantiate their version. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as her grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.



No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

*Chinnay 06/03/2024*

**CHAIRPERSON**

*K. Ramachandra Rao*  
Member (Finance)  
*06/3/2024*

*[Signature]*  
Member (Technical)

*G. Srinivasan*  
Member (Independent) *6/3/2024*

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Chinnay*